

From: Elaine Rearden
To: Microsoft ATR
Date: 1/15/02 5:18pm
Subject: Microsoft Case

This case should be settled as quickly as possible...it's a diversion to the day by day work and innovation of Microsoft and is adverse to the well-being of customers who use computers and computer products. I urge you to get it behind you and get on with the bright future we have with regard to computer technology. Elaine Rearden